

Australian Government

BSB51915 Diploma of Leadership and Management

Release 2



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Release	Comments
Release 2	This version first released with BSB Business Services Training Package Version 1.1. Version created to fix typographical error in unit list.
Release 1	This version first released with BSB Business Services Training Package Version 1.0.

Modification History

Qualification Description

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts.

Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements.

They plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.

Licensing/Regulatory Information No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

Nil

Packaging Rules

Total number of units = 12 4 core units *plus* 8 elective units, of which:

- 4 elective units must be selected from Group A
- up to 4 may be additional units from Group A or Group B
- if not listed below, up to 2 electives may be from Diploma or above in the Business Services Training Package
- if not listed below, 1 elective unit may be from any currently endorsed Training Package or accredited course at Diploma level.

Elective units must be relevant to the work environment and the qualification, maintain the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome.

Core Units

BSBLDR501 Develop and use emotional intelligence BSBMGT517 Manage operational plan BSBLDR502 Lead and manage effective workplace relationships BSBWOR502 Lead and manage team effectiveness

Elective Units

Group A

BSBCUS501 Manage quality customer service BSBFIM501 Manage budgets and financial plans BSBHRM405 Support the recruitment, selection and induction staff BSBINN502 Build and sustain an innovative work environment BSBIPR501 Manage intellectual property to protect and grow business BSBLDR503 Communicate with influence BSBLDR504 Implement diversity in the workplace BSBMGT502 Manage people performance BSBMGT516 Facilitate continuous improvement BSBMGT518 Develop organisation policy BSBMGT519 Incorporate digital solutions into plans and practices BSBMGT520 Plan and manage the flexible workforce BSBPMG522 Undertake project work BSBRSK501 Manage risk BSBWHS501 Ensure a safe workplace BSBWOR501 Manage personal work priorities and professional development

Group B

BSBADM502 Manage meetings BSBCOM503 Develop processes for the management of breaches in compliance requirements BSBFRA502 Manage a franchise operation BSBHRM511 Manage expatriate staff BSBHRM512 Develop and manage performance-management processes BSBHRM513 Manage workforce planning BSBINM501 Manage an information or knowledge management system BSBINN501 Establish systems that support innovation BSBLED501 Develop a workplace learning environment BSBMGT521 Plan, implement and review a quality assurance program BSBMKG507 Interpret market trends and developments BSBMKG512 Forecast international market and business needs BSBREL502 Build international business networks BSBSLS501 Develop a sales plan BSBSLS502 Lead and manage a sales team BSBSUS501 Develop workplace policy and procedures for sustainability BSBWRK510 Manage employee relations

Code and title current version	Code and title previous version	Comments	Equivalence status	
BSB51915 Diploma of Leadership and Management	BSB51107 Diploma of Management	Updated to meet Standards for Training Packages	No equivalent qualification	
		Structure of qualification changed from elective only to core and elective		
		Number of units required increased from 8 to 12		

Qualification Mapping Information

Links

Companion volumes available from the IBSA website: http://www.ibsa.org.au/companion_volumes - http://www.ibsa.org.au/companion_volumes