



Australian Government

CHC42015 Certificate IV in Community Services

Release 3

CHC42015 Certificate IV in Community Services

Modification History

Release	Comments
Release 3	Release 3 Supersedes and is equivalent to CHC42015 Certificate IV in Community Services release 2. Minor change to update First Aid units of competency.
Release 2	<p>This version was released in <i>CHC Community Services Training Package release 3.0</i>.</p> <p>Client service's qualifications also merged to this qualification:</p> <p>Merged CHC40708/CHC41012/CHC42512/CHC41308/CHC42212/ CHC42412/CHC42312. Significant changes to core units, change in packaging rules.</p> <p>Relationship Education specialisation has been added.</p> <p>Units of competency updated (see mapping at www.cshisc.com.au).</p> <p>Equivalent outcome.</p>
Release 1	<p>This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Merged CHC40708/CHC41012/CHC42512. Significant changes to core units. Change in packaging rules.</p>

Qualification Description

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may be required to supervise and lead other workers in projects or teams. Work may take place in a range of community service, case work or case management contexts.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Packaging Rules

Total number of units = 15

- 7 core units
- 8 elective units, consisting of:
 - at least 6 units from the electives listed below
 - up to 2 units from the electives listed below, any endorsed Training Package or accredited course – these units must be relevant to the work outcome

Any combination of electives that meets the rules above can be selected for the award of the *CHC42015 Certificate IV in Community Services*. Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for specialisation:

At least 5 units from Group A electives must be selected for award of *CHC42015 Certificate IV in Community Services (Relationship Education)*.

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCADV001	Facilitate the interests and rights of clients
CHCCCS004	Assess co-existing needs
CHCCOM002	Use communication to build relationships
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS003	Maintain work health and safety

Elective units

Group A electives – RELATIONSHIP EDUCATION specialisation

CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCEDU009	Provide parenting, health and well-being education
CHCEDU010	Prepare and evaluate relationship education programs
CHCEDU011	Work with parents or carers of very young children

CHCEDU012	Facilitate couple processes in group work
CHCFAM003	Support people to improve relationships
CHCGRP002	Plan and conduct group activities
CHCGRP003	Plan, facilitate and review psycho-educational groups
CHCGRP004	Deliver structured programs
TAEDEL401A	Plan, organise and deliver group-based learning

Other Elective units

CHCADV002	Provide advocacy and representation services
CHCADV003	Represent clients in court
CHCAGE001	Facilitate the empowerment of older people
CHCAOD001	Work in an alcohol and other drugs context
CHCAOD003	Provide needle and syringe services
CHCAOD005	Provide alcohol and/or other drugs withdrawal services
CHCCCS001	Address the needs of people with chronic disease
CHCCCS003	Increase the safety of individuals at risk of suicide
CHCCCS006	Facilitate individual service planning and delivery
CHCCCS008	Develop strategies to address unmet needs
CHCCCS009	Facilitate responsible behaviour
CHCCCS010	Maintain high standard of service
CHCCCS014	Provide brief interventions
CHCCCS015	Provide individualised support
CHCCCS017	Provide loss and grief support
CHCCCS018	Provide suicide bereavement support
CHCCCS019	Recognise and respond to crisis situations

CHCCCS020	Respond effectively to behaviours of concern
CHCCCS021	Respond to suspected abuse
CHCCCS027	Visit client residence
CHCCCS028	Provide client-centered support to people in crisis
CHCCCS030	Determine and respond to carer needs
CHCCDE003	Work within a community development framework
CHCCDE004	Implement participation and engagement strategies
CHCCDE005	Develop and support relevant community resources
CHCCDE006	Work to empower Aboriginal and/or Torres Strait Islander communities
CHCCDE007	Develop and provide community projects
CHCCOM001	Provide first point of contact
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCDEV001	Confirm client developmental status
CHCDFV004	Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities
CHCDFV005	Provide domestic and family violence support in non-English speaking background communities
CHCDIS001	Contribute to ongoing skills development using a strengths-based approach
CHCDIS004	Communicate using augmentative and alternative communication strategies
CHCDIS007	Facilitate the empowerment of people with disability
CHCDIS008	Facilitate community participation and social inclusion
CHCDIS010	Provide person centred services to people with disability with complex needs
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCEDU003	Provide sexual and reproductive health information to clients

CHCEDU005	Work with clients to identify financial literacy education needs
CHCEDU006	Improve clients fundamental financial literacy skills
CHCEDU007	Provide group education on consumer credit and debt
CHCFAM001	Operate in a family law environment
CHCFAM004	Facilitate changeovers
CHCFAM005	Facilitate and monitor contact
CHCFAM006	Assist families to self-manage contact
CHCFAM009	Facilitate family intervention strategies
CHCFAM010	Provide intervention support to families
CHCGMB001	Assess the needs of clients with problem gambling issues
CHCINM002	Meet community information needs
CHCLEG002	Interpret legal information
CHCLLN001	Respond to client language, literacy and numeracy needs
CHCMED001	Prepare for mediation
CHCMED002	Facilitate mediation
CHCMED003	Consolidate and conclude mediation
CHCMGT005	Facilitate workplace debriefing and support processes
CHCMGT006	Coordinate client directed services
CHCMHS001	Work with people with mental health issues
CHCMHS003	Provide recovery oriented mental health services
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCPAL001	Deliver care services using a palliative approach
CHCPAL002	Plan for and provide care services using a palliative approach
CHCPAS001	Plan for the provision of pastoral and spiritual care
CHCPAS002	Provide pastoral and spiritual care
CHCPOL001	Contribute to the review and development of policies

CHCPRP003	Reflect on and improve own professional practice
CHCPRP005	Engage with health professionals and the health system
CHCPRT001	Identify and respond to children and young people at risk
CHCPRT002	Support the rights and safety of children and young people
CHCPRT003	Work collaboratively to maintain an environment safe for children and young people
CHCSET001	Work with forced migrants
CHCSET002	Undertake bicultural work with forced migrants in Australia
CHCSOH001	Work with people experiencing or at risk of homelessness
CHCSOH002	Manage and maintain tenancy agreements and services
CHCSOH010	Work with clients within the social housing system
CHCVOL002	Lead volunteer teams
CHCVOL003	Recruit, induct and support volunteers
CHCVOL004	Manage volunteer workforce development
CHCYTH001	Engage respectfully with young people
CHCYTH002	Work effectively with young people in the youth work context
CHCYTH003	Support young people to create opportunities in their lives
HLTAID011	Provide first aid
HLTWHS006	Manage personal stressors in the work environment
BSBATSIL412	Participate effectively as a Board member
BSBGOV401	Implement Board member responsibilities
BSBHRM405	Support the recruitment, selection and induction of staff
BSBLDR403	Lead team effectiveness
BSBLED401	Develop teams and individuals
BSBMGT401	Show leadership in the workplace
BSBMGT403	Implement continuous improvement

CPPDSM3014A	Undertake property inspection
CPPDSM4028A	Identify and analyse risks and opportunities in the property industry
CPPDSM4074A	Select and appoint contractors in the property industry
PSPETHC301B	Uphold the values and principles of public service
PSPGOV414A	Provide workplace mentoring
PSPGOV415A	Provide workplace coaching
PSPGOV422A	Apply government processes
PSPLEGN301B	Comply with legislation in the public sector
TAEDEL402A	Plan, organise and facilitate learning in the workplace
TAEDEL404A	Mentor in the workplace

Qualification Mapping Information

No equivalent qualification.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4fle53>