

SIT30716 Certificate III in Hospitality (Restaurant Front of House)

Release 1



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Modification History

Not applicable.

Qualification Description

This qualification reflects the role of individuals who have a range of well-developed front of house food and beverage service and sales skills combined with sound product knowledge. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This specialist qualification provides a pathway to work in various front of house roles in restaurants and cafés.

Possible job titles include:

- senior bar attendant
- sommelier
- waiter.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

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Packaging Rules

20 units must be completed:

- 11 core units
- 9 elective units, consisting of:
 - 1 unit from Group A
 - 8 units from Group B.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core units

Group A	
Elective units	
SITXWHS001	Participate in safe work practices
SITXHRM001	Coach others in job skills
SITXFSA001	Use hygienic practices for food safety
SITXFIN003	Manage finances within a budget
SITXFIN001	Process financial transactions
SITXCOM002	Show social and cultural sensitivity
SITXCCS006	Provide service to customers
SITHIND004	Work effectively in hospitality service
SITHIND002	Source and use information on the hospitality industry
SITHFAB002	Provide responsible service of alcohol
BSBWOR203	Work effectively with others

BSBSUS201	Participate in environmentally sustainable work practices
SITHFAB001	Clean and tidy bar areas
SITHKOP001	Clean kitchen premises and equipment

Group B

Food and Beverage

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SITHFAB005 Prepare and serve espresso coffee

SITHFAB003

SITHFAB007 Serve food and beverage

SITHFAB010 Prepare and serve cocktails

SITHFAB011 Provide advice on beers, spirits and liqueurs

SITHFAB012 Provide advice on Australian wines

Operate a bar

SITHFAB013 Provide advice on imported wines

SITHFAB014 Provide table service of food and beverage

SITHFAB015 Provide silver service

SITHFAB016 Provide advice on food

SITHFAB017 Provide advice on food and beverage matching

SITHFAB018 Provide gueridon service

SITHFAB020 Manage the sale or service of wine

Inventory

SITXINV001 Receive and store stock

SITXINV003 Purchase goods

Qualification Mapping Information

No equivalent qualification.

Links

Companion Volume Implementation Guide: - http://www.serviceskills.com.au/resources

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